



COVID-19 UPDATE

As an online business, we're fortunate that for now we're able to continue operating. To ensure there is time for regularly wiping down and keeping the warehouse orderly, we have implemented a reduced team who are working shifts, and abiding by government guidelines. We are following stringent rules on distance and hygiene, and our couriers are operating a contactless service.

It is hard to know exactly what to do in this uncertain and ever-changing time, and as a team we've never talked more to check in on each other and ensure everyone is ok. We also want to have a business to come back to so for now, we are able to operate safely, continue to send care packages on behalf of our customers and pay our (frankly brilliant) team without government funds.

Due to the reduction in team, at some points we may have to restrict the number of orders we process a day. This is to ensure we can fulfil those in the system safely before receiving anymore. If we do have to do this, we will keep you updated by clearly communicating across the website to show we have stopped taking orders for that day (and tell you how to register to be notified when they're switched back on). We will also communicate this across our social channels.

Like everyone, we are doing the best we can and so grateful for the support and patience our customers have shown. We're also sending huge love and luck to everyone, including those trying to run a business in the new world we find ourselves in currently.

Please all stay safe and thank you for your continued support. If you have any queries, please email us on info@dontbuyherflowers.com

Steph (Founder of Don't Buy Her Flowers)